



GUARANTEES

LIMITED WARRANTY ON PRODUCTS

- This warranty is provided by Les Entreprises Marchand and is the only applicable warranty for the products mentioned in this document.
- The product warranty is applicable only to the original buyer and is effective at date of purchase.
- The warranty is conditional on all products being installed in accordance with the national building code (if installed by a firm other than Les Entreprises Marchand). It is also conditional to regular maintenance and normal usage.
- Any verbal guarantee or additional promise given or that may have been given by a vendor other than this one will not be recognized and will not engage in any way the liability of the Entreprises Marchand.
- Les Entreprises Marchand guarantees for **a period of 20 years** against warping, cracks and breakage on all fibreglass sections used on Marchand's doors and windows.
- Les Entreprises Marchand guarantees for **a period of 10 years** the paint applied on the aluminium sections and fibreglass against flaking.
- Les Entreprises Marchand guarantees for **a period of 5 years** all staining or surface finishing applied to wood interior. However, the warranty is not applicable by damages caused due to an excess of humidity.
- Les Entreprises Marchand guarantees for **a period of 10 years** all thermos against internal condensation or deposits. This warranty excludes spontaneous braking of glass. Les Entreprises Marchand will replace thermos and guarantees installation for **the first 5 years**. The spontaneous braking of glass is guaranteed **only for 1 year**.
- Installation performed by Les Entreprises Marchand is guaranteed to the buyer for **a period of 5 years**. The products, will be installed in accordance with the national building code and with Marchand's specifications.
- Marchand's product line includes various wood species and granits considered natural elements (materials). Colour and grain texture variations are not considered defects.
- The hardware included in the contract of origine is under the hardware manufacturer's warranty. It will be a transfer of warranty.

NOT COVERED UNDER THIS WARRANTY

- Normal discoloration of surface finishes.
- Variations in the grain and colour of natural components such as wood and granite.
- A deflection of 5 mm or less on style and rail.
- Condensation resulting from excessive humidity.
- Installation not respecting the national building code and performed by a firm other than Les Entreprises Marchand.
- In no instance will the responsibility of Les Entreprises Marchand in a claim exceed the original amount paid for the product.
- This limited warranty will be invalid if the conditions of sale are not fully respected and products are not paid in full.
- Problems and defects resulting from non standard conditions, applications or out of Les Entreprises Marchand's control such as the use of incompatible products, inadequate installation by others, abnormal climatic conditions or damages caused by exterior elements are not Les Entreprises Marchand's responsibility . Under no circumstances does Les Entreprises Marchand hold itself responsible for direct or indirect damages of all sorts caused by negligence or non negligence.
- This is only a repair, replacement or reimbursement warranty onto which Les Entreprises Marchand reserves the right to apply at their discretion.
- Les Entreprises Marchand reserves the right to inspect all products said to be "defective".